

Strait View Credit Union is closely monitoring the current situation and will provide updates if normal operations are affected.

Please know the safety and financial well-being of our members and employees is of utmost importance to us. Strait View Credit Union is closely monitoring the COVID-19 situation with information from the Centers for Disease Control (CDC) and local health officials. We are evaluating and adapting operations on a daily basis and will continue to provide updates through this page.

For up-to-date information about temporary closures or changes to normal business hours, please visit our website (svcu.com).

What We Are Doing

We are taking precautions to protect our members and employees. We want to assure you that Strait View Credit Union is following the Centers for Disease Control (CDC) guidelines (see below) to appropriately respond to this potential public health threat. These include:

- **Avoid close contact with people who are sick.**
- **Avoid touching your eyes, nose, and mouth.**
- **Stay home when you are sick.**
- **Wash or sanitize your hands often. This is especially important after using an ATM.**

We are also advising employees on how to increase sanitizing efforts in high-touch areas inside our facilities and at ATM. At this time, we are keeping normal business hours at our location. If possible, we recommend you use Online (E-Teller- svcu.com) ,the Telephone Banking, Drive Thru and ATM. (Tele-U at (360)417-6655) as your primary channels to conduct business.

Member Assistance

We are here to help if you are impacted by COVID-19 and in need of financial assistance. For information about how Strait View Credit Union may be able to help and how to contact us, please visit our website (svcu.com) tab Contact Us.

Questions?

For more information and the full list of recommendations from the CDC, please see the Centers or Disease Control (CDC) guidelines (<https://www.cdc.gov/coronavirus/2019-ncov/index.html>)

If you have any questions specifically about your accounts, you can send us a secure message at memberservices@svcu.com or give us a call at 360-452-3883.